

Electronic Acknowledgement Receipt

EFS ID:	1647512
Application Number:	10826160
International Application Number:	
Confirmation Number:	8619
Title of Invention:	Mining service requests for product support
First Named Inventor/Applicant Name:	Hua-Jun Zeng
Customer Number:	22801
Filer:	Brian Gerard Hart/LeAnn Sassman
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Attorney Docket Number:	MS1-1892US
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		BJ0064.pdf	1277861	yes	44

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Miscellaneous Incoming Letter	1	1
	Amendment - After Non-Final Rejection	2	3
	Specification	4	7
	Claims	8	24
	Applicant Arguments/Remarks Made in an Amendment	25	44

Warnings:

Information:

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.